🎯 Objective of Milestone 2

The objective of this milestone is to develop a middleware layer that connects the legacy VXML IVR system with ACS/BAP. This middleware accepts user inputs, forwards them to ACS/BAP, and returns appropriate responses back to the IVR, thereby simulating real call flows such as balance inquiry and agent transfer.

📌 Project Background

Legacy IVR systems face challenges integrating with modern AI platforms

Middleware acts as a bridge between IVR and ACS/BAP

Supports smooth communication and prepares for future AI-driven features